Vacancy announcement

Position | FSL Project Manager
Starting date | ASAP
Location | North East Syria
Type of contract | Fixed Term Contract
Contract duration | 6 months (renewable)
Security Risk Level | Very Risky

About ACTED
Since 1993, as an international non-governmental organization, ACTED has been committed to immediate humanitarian relief to support those in urgent need and protect people’s dignity, while co-creating longer term opportunities for sustainable growth and fulfilling people’s potential. ACTED endeavors to respond to humanitarian crises and build resilience; promote inclusive and sustainable growth; co-construct effective governance and support the building of civil society worldwide by investing in people and their potential. We go the last mile: ACTED’s mission is to save lives and support people in meeting their needs in hard to reach areas. With a team of 4,300 national staff, ACTED is active in 35 countries and implements more than 450 projects a year reaching over 11 million beneficiaries. More on www.acted.org

Country Profile

| Number of projects | 25 |
| Number of areas | 3 |
| Number of national staff | 606 |
| Annual budget (EUR) | € 53,245,214 |
| Number of international staff | 55 |

Position context and key challenges
In 2019, 12 million people in Syria were in need of humanitarian assistance, including internally displaced people, host community members and returnees. Among these, 6.2 million are in acute need of water, hygiene and sanitation assistance, 4.7 million people in need of shelter support and 6.5 million face food insecurity. Active armed conflict displaced 1.6 million people in 2019 alone, including in the northwest of Syria (1 million IDPs concentrated in Idlib) and in the northeast (170 000 IDPs). Overall in 2019, Syria hosted 6.2 million IDPs, 850,000 of whom were settled in last resort sites (i.e. formal and informal camps) and therefore entirely reliant on humanitarian assistance.

In 2019, ACTED continued to deliver multisectoral emergency assistance to conflict affected communities, while supporting their efforts to create opportunities and solutions for recovery. ACTED provided large-scale responses to approximately 3 million people through water, hygiene and sanitation, shelter and non-food items, food security and livelihoods, and camp coordination and camp management (CCCM) interventions.

In-camp, ACTED ensured access to water, sanitation and hygiene for over 364,000 people, and established itself as a key CCCM stakeholder. Out of camp, ACTED supported newly displaced households with emergency food and key non-food items to meet their basic needs.

ACTED also contributed to economic recovery, by supporting livelihoods and providing assistance alongside the agricultural value chain in targeted communities. Through civil society and technical governance mechanisms, ACTED further supported the long-term restoration of services to enhance the resilience of conflict-affected communities.

Key roles and responsibilities

1. Project Planning
   a) Develop overall project implementation strategy, systems, approaches, tools, and materials
   b) Organize project kick-off and close-out meetings
   c) Plan the various stages of project implementation and set direction by prioritizing and organizing activities and resources to achieve project objectives

2. Project Implementation Follow-up
   a) Oversee and manage the implementation of the project ensuring that technical quality and standards are considered and respected during project(s) implementation
   b) Organize regular project coordination meetings with project team
   c) Ensure budget utilization and physical target achievements are reviewed at least once a month as per work plan
   d) Ensure project implementation is on time, target and budget, using effective M&E systems to reach desired impacts
   e) Ensure that the project is implemented in accordance with relevant ACTED technical guidelines and standards
   f) Anticipate and mitigate risks and trouble-shoot any unforeseen challenges during the project implementation
   g) Regular update the work plan, output tracker, PMF and other documents relevant for effective project management

3. Administration and Operational Management of Project Implementation
3.1. Finance
   a) Review the BFU(s) and provide accurate forecasts with BOQs
   b) Forecast monthly cash requirements of the project and submit to AC
3.2. Logistics
a) Contribute to the development of Procurement plans
b) Send accurate and precise order forms in a timely manner
c) Contribute to quality checks and procurement committees to finalise suppliers’ selection according to applicable scenario
d) Confirm quality of material selection if and when applicable
e) Ensure a proper management and use of the project assets and statutory
f) Plan team movements based on available fleet and applicable policies

3.3. Administration/HR
a) Participate in the recruitment of technical staff (development of organigrams, ToRs, elaborating the tests and reviewing them; interviews etc)
b) Ensure that project staff understand and are able to perform their roles and responsibilities
a) Follow-up the work plans and day-to-day activities of the project staff
b) Manage the project staff in cooperation with Area Coordinators
c) Ensure a positive working environment and good team dynamics
d) Undertake regular appraisals of staff and follow career management
e) Manage interpersonal conflicts
c) Ensure capacity building among staff in relevant sectors

3.4. Transparency
a) Ensure project records and documents (Flat files, beneficiary list, donation certificates, attendance sheets etc) are adequately prepared, compiled and filed according to ACTED procedures
b) Ensure staff awareness of, and respect of, ACTED's code of conduct and FLATS procedures

3.5. Security
a) Ensure that each member of the project team is aware of security issues, policies, SOPs and they follow them accordingly
b) In cooperation with the relevant Security Officer, monitor the local security situation and inform the Country Director or Area Coordinator and Country or Area Security Officer of developments through regular written reports;
c) Contribute to the updating of the security guidelines in the project area of intervention;

4. External Relations
a) Support, facilitate or undertake communication and liaison activities to actively consult and involve beneficiaries, key informants, actors, partners and stakeholders in all stages of project design and implementation
b) Cultivate good relations with key humanitarian actors – local and international, including government authorities and non-state actors, through regular attendance at technical meetings and bilateral meetings
c) Ensure that at all times contact with beneficiaries is conducted in a sensitive and respectful manner
d) Where relevant, liaise with donors and work closely with partners on project updates, site visits and other communication
e) Identify opportunities to collaborate and coordinate efforts with other organizations to ensure our activities build upon - rather than replicate - the work of others

5. Quality Control
a) Assess the activities undertaken and ensure efficient use of resources;
b) Undertake regular field visits to provide technical guidance and supervision as well as regularly monitor the progress of project activities
c) Ensure lessons learned are documented, shared and reflected in project planning and decision making
d) Advise on, and assist with, project reviews conducted by AMEU
e) Ensure quality control, analysis of added-value and impact, identification and capitalization on best practices and lessons learnt and provide relevant feedback for new project development
f) Identify and analyse gaps, ACTED's added value, synergies and opportunities in the areas the project(s) is / are implemented and pass relevant information to the N+1

6. Reporting
a) Provide regular and timely updates on progress and challenges to supervisors and other team members
b) Draft (internal) narrative reports and contribute to the development of financial reports through regular budgetary follow up.
c) Contribute to drafting of (external) project progress reports, ensuring the quality and accuracy of technical information provided

Required qualifications and technical competencies
- Project management experience in the required sector, in emergency and/or development
- Proven capabilities in leadership and management required (large team)
- Perfect verbal and written communication skills in English
- Knowledge of local language and/or regional experience is an asset
- Ability to work well under pressure

**Conditions**

Salary defined by the ACTED salary grid; educational level, expertise, hardship, security, and performance are considered for pay bonus
Additional monthly living allowance
Free food and lodging provided at the organization’s guesthouse
Transportation costs covered, including additional return ticket + luggage allowance
Provision of medical, life, and repatriation insurance

**How to Apply**

Please send your application including cover letter, CV and references to jobs@acted.org under Ref: PM FSL/WOS