

# **JOB DESCRIPTION**

Preliminary Job Information		
Job Title	LOGISTICS COORDINATOR	
Reports to	HEAD OF MISSION	
Country & Base of posting	COLOMBIA – BASED IN BOGOTA (WITH FIELD DEPLOYMENTS)	
Creation/Replacement	Creation	
Duration of Mission	3 months (renewable upon performance and funding)	

# **General Information on the Mission**

#### Context

Première Urgence Internationale (PUI) is a non-governmental, non-profit, non-political and non-religious international aid organisation. Our teams are committed to supporting civilians' victims of marginalization and exclusion, or hit by natural disasters, wars and economic collapses, by answering their fundamental needs. Our aim is to provide emergency relief to uprooted people in order to help them recover their dignity and regain self-sufficiency. PU-AMI relies on 30 years of field experience in 50 countries in crisis, as well as on the complementarity of its medical and non-medical expertise, to adapt its programs to each context and to the real needs of the most vulnerable populations. The association leads in average 250 projects by year in the following sectors of intervention: food security, health, nutrition, construction and rehabilitation of infrastructures, water, sanitation, hygiene and economic recovery. PUI is providing assistance to around 3 million people in 20 countries – in Africa, Asia, Middle East, Caucasus and Europe.

#### **Crisis context**

Venezuela faces a major political, economic and social crisis, with hyperinflation, acute scarcity of food, medicine and other basic goods and one of the world's highest murder rates. During widespread protests against Maduro's government, dozens of opposition demonstrators have been killed. The July 2017 election of an all-powerful Constituent Assembly closed down almost all remaining democratic spaces, sparking widespread condemnation in the region and around the world. In recent years, almost 4.8 million people left Venezuela to live, mostly, in Colombia, Ecuador, Peru, Argentina, and Chile. In the short term, migration places significant pressures on the provision of services, institutions, labor markets and the social dynamics of the receiving areas, affecting most the vulnerable populations in both the migrant and local communities.

Colombia hosts the largest number of Venezuelan migrants (1.6 million) and between 70,000 and 80,000 Venezuelan citizens cross the border with Colombia every day. While most return to their country the same day, others stay in Colombia. In early February, the Colombian government tightened entry restrictions and security along the border with Venezuela, deploying an additional 3,000 security personnel, and temporarily halted the processing of new border mobility cards. In absolute terms, Bogotá is the city with the largest number of migrants. However, in relative terms, the border areas (Norte de Santander, Arauca and Guajira) are the most affected, with the migrants representing between 2.5% and 5% of the population. These regions have development lags, which limits their ability to absorb migrants.

ICRC state that there is an estimated 400 to 800 'Caminantes', the vast majority being Venezuelan (including People With Specific Needs (PWSN)), using the BGA route from Cúcuta each day, before continuing to any of their destinations. On this route, Caminantes arrive in BGA in poor conditions, after walking 390kms in a time of between 3 and 5 days. Some Venezuelans in Colombia live in precarious conditions, sometimes staying in public installations such as transport terminals, with multiple needs including shelter, protection, food security; health and WASH. Almost 70% of Venezuelans in Colombia are estimated to have irregular migratory status and are particularly vulnerable to violence and exploitation. They lack access to basic services and work. Only 40% of the migrant children are in school, and the migrant population is twice as likely to be unemployed than the local Colombian population.

Increased traffic along illegal border crossing routes has been reported since entry restrictions changed. Armed groups control many illegal crossing points, which leads to protection concerns for people using these crossings. Additionally, initial assessments report a high number of transactional sex practices used as coping strategies by women and adolescent girls, further exposing them to violence, exploitation, early and unwanted pregnancies, and health hazards (sexually transmissible diseases), while unaccompanied and separated children are also exposed to significant risk. Caminantes, especially those without proper legal documentation, who sleep in public areas in and around BGA are also subject to significant discrimination from the local population and pressure from the local authorities who remove them from these spaces.

## PUI's strategy/ current programs

Following many exploratory missions and the confirmation of a project submitted and validated, PUI aims to launch its humanitarian project covering **protection**, **food security and MHPSS sector**, as well as to develop its positioning and operational strategy in the country for 2020.

In Bucaramanga, PUI aims to mitigate serious protection risks that Venezuelan Caminantes, particularly PWSN, are facing on the dangerous migration route and within Bucaramanga, including exposure to violence, abuse, exploitation, and discrimination. To do so, PUI will partner with a local organization in Bucaramanga to provide accommodation, water and sanitation, and food to Caminantes. Within this Refuge, PUI Staff will also conduct Mental Health and Psychosocial Support (MHPSS) activities, and provide emergency transport, to this refuge.

Configuration of the mission		
BUDGET FORECAST 2020	1,000,000 USD	
BASES	BOGOTA (WITH FIELD DEPLOYMENTS)	
NUMBER OF EXPATRIATES	5	
NUMBER OF NATIONAL STAFF	28	
NUMBER OF CURRENT PROJECTS	1	
MAIN PARTNERS	TBC	
ACTIVITY SECTORS	Protection, Transport, Food Security and MHPSS	
EXPATRIATE TEAM ON-SITE	4	

# Job Description

### **Overall objective**

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The logistics coordinator is responsible for the smooth functioning of logistics on the mission. He/She makes sure the resources which are necessary for carrying out the programmes are available and actively participates in the mission's safety management.

#### Tasks and responsibilities

- Safety: He/She assists the Head of Mission with safety management. He/She is directly responsible of the daily, concrete aspects of the mission's safety management.
- Supplies: He/She coordinates supplies and deliveries for projects and for the bases. He/She guarantees that PUI's procedures and logistical tools are in place and are respected.
- Fixed equipment: He/She is responsible of the management of computer equipment, tele/radiocommunication equipment and for the mission's energy supply.
- Car park: He/She is responsible of the management of the car park (availability, safety, maintenance etc), for the smooth functioning of the mission and the realization of activities in accordance with the available budget.
- Functioning of the bases: He/She supports the teams in case of redeployment/installation of bases.
- Representation: He/She represents the organization amongst partners, authorities and different local actors involved in the logistics and the safety of the mission.
- Coordination: He/She consolidates and communicates logistics information at the heart of the mission to headquarters and also coordinates internal and external logistics reports.

## Specific objectives and linked activities

- 1. ENSURING THE SECURITY OF GOODS AND PEOPLE
  - He/She helps the Head of Mission to define the mission's safety management tools, in collaboration with the base managers concerned.
  - He/She ensures that general rules and safety plans for the mission and for the bases are put in place and respected and makes sure everyone (expatriate and local) is familiar with and understands the general rules and safety plans. He/She also monitors these rules and plans and ensures they are update.
  - He/She ensures that the material and personnel resources on-site are sufficiently adapted to the level of safety which is judged to be optimal in the bases and among the teams in the field.
  - He/She participates in collecting safety information in the PUI's operation areas and communicates these in accordance with the channels defined (ML, BM, +/-others).
  - He/She participates in analyzing the mission's safety circumstances and conditions, alerts and issues recommendations to the Head of Mission concerning potential changes relating to risks as well as measures to be put in place.

- He/She communicates, on a regular basis, with the guards and the drivers concerning accidents, risks and behavior to be embraced (regular meetings and training if necessary).
- He/She evaluates the security conditions in the PUI's operation areas and outside, according to planned operational development leads.

#### 2. MANAGING THE SUPPLY CHAIN

#### a. <u>Purchases</u>

- He/She guarantees that purchase procedures are respected in the field, the capital and the headquarters, from the direct purchase to the international call for offers and supervises the purchasing process for the whole of the mission. He/She works in close collaboration with the person requesting the purchase, with strong technical specificity, and carries out the appropriate conformity tests.
- He/She ensures that contracts signed are adequate in terms of effectiveness and protection of the PUI.
- ► He/She centralizes and optimizes the grouping of purchases.
- He/She supervises the identification and referencing of suppliers and has detailed invoices for recurrent purchases at his/her disposal. He/She consolidates/updates the mission's price catalogue for the mission's operation areas.
- He/She ensures that purchase files are correctly archived.

#### b. Shipment

- He/She chooses the mode of transport and the packaging of the merchandise.
- He/She plans and supervises the shipment and delivery of materials up to their final destination.
- He/She coordinates with the logistics department at headquarters for the shipment of merchandise coming from abroad and supervises the potential process involved with clearing customs.
- c. Stocking
- He/She guarantees the management and monitoring of the mission's stock, according to the PUI's procedures and tools. He/She ensures that these are known to and understood by everyone and are applied on all the mission's bases.
- He/She ensures that stocking sites are appropriate to the mission's needs and that merchandise is stocked appropriately in terms
  of location, layout and salubriousness.
- ▶ He/She organizes fluxes in merchandise, makes sure that the goods received are of a certain quality and carries out physical checks of stocked merchandise. He/She is attentive to the use-by-date of products, if need be.
- He/She ensures the movement/transfer of documents is properly referenced. He/She checks stock reports on a monthly basis.

#### 3. MANAGING THE MISSION'S FIXED EQUIPMENT: COMPUTER AND TELECOMMUNICATION EQUIPMENT AND ENERGY

- He/She defines the mission's technical needs on each base and makes sure that their funding is possible, especially when new projects are being planned.
- He/she issues technical recommendations on the choice of computer equipment, tele/radiocommunication equipment and energy supply. He/She authorizes the choice of the suppliers for the purchase of new equipment.
- He/She authorizes the use of equipment, creates utilization procedures and trains personnel on how to use them.
- He/She ensures the monitoring of equipment (state, location, proprietor/backer etc) through regular updates of monitoring tools (property list) and the keeping of physical inventories.
- He/She supervises the installation of equipment and ensures they run smoothly and are maintained and ensures any necessary repairs are duly carried out.
- He/She controls the consumption of equipment, if need be, and, if required, carries out necessary adjustments in accordance with utilization procedures.

#### 4. MANAGING THE MISSION'S CAR PARK

- He/She defines transport means adapted to the needs of projects associated with the mission and makes sure that the funding of this transport is possible, especially when new projects are being planned.
- He/She ensures that vehicles are monitored (state, location, proprietor/backer etc) and that monitoring tools are regularly updated.
- He/She ensures the vehicles are working properly, that they are properly maintained and any necessary repairs are duly carried out.
- He/She controls the use of vehicles and, if necessary, makes any necessary changes to utilization procedures. He/She ensures plans and monitoring tools for the management of omissions are put in place and respected and that they are maintained through the use of log books.
- He/She makes sure, above all, that questions of safety relating to the utilization of vehicles (authorized people, exceptional circumstances, safety equipment etc) are appropriately addressed.
- 5. SUPPORTING THE BASE (Installation/Redeployment/Normal functioning)
  - He/She actively contributes to the opening of base(s) and potential redeployment. He/She supports the Field Coordinator in the
    organization of logistics factors (installing equipment, building research etc).
  - He/She plans and supports the necessary rehabilitation and installation on the different bases.

#### 6. ENSURING THE CIRCULATION OF INFORMATION, CO-ORDINATION AND REPRESENTATION ON LOGISTICS ISSUES

- He/She ensures that logistics information is effectively circulated between teams on the field, the capital and heaquarters.
- He/She writes or participates in writing internal reports for everything concerning the logistics of the mission.
- He/She ensures logistics coordination at the mission level by regularly visiting bases, checks, monitoring, training etc.
- He/She participates in the financial and administrative management of his/her area of work. He/She makes sure that the budgetary allowance is respected in the logistics department and establishes monthly cash-flow needs.

- He/She participates in the writing of reports for the donors (lists of equipment, checking functioning costs etc) and ensures the keeping of and the archiving of purchase files (help, equipment, location, omissions etc). He/She participates finally in the preparation of logistics in view of an audit which is either forthcoming or already underway.
- Externally, he/she represents the PUI among authorities for any questions concerning logistics order (registering equipment, customs, etc).
- Externally, he/she also develops and maintains relationships with partners, especially concerning NGOs for any question relating to logistics and security.

#### 7. SUPERVISING AND MANAGING LOGISTICS TEAMS

- He/She supervises the whole of the logistics team, directly or otherwise. He/She writes and authorizes job descriptions and carries out or delegates job interviews. He/She contributes to work meetings, mediates potential conflicts, defines priorities and plans activities.
- He/She participates in the recruitment of the logistics team as well as in any decision to terminate an employment contract.
- He/She ensures and/or supervises continued training of local and international members of the logistics team who are in the capital or on the bases on the procedures and tools of the PUI.
- He/She supports the Head of Mission and the Field Coordinator in the realization of their logistics activities, in a functional and not hierarchical relationship.
- He/She creates an action plan for the logistics department in accordance with the objectives defined in the annual programming of the mission

#### Focus on the 3 priority activities relative to the context of the mission

- To manage the supply chain (purchase, shipping, stocking)
- > To support the base openning and normal functioning
- > To ensure the circulation of information, co-ordination and representation on logistics issues

#### Team management

Number of people to manage and their position (expatriate/local staff)

- Direct management: 1 field coordinator
- Indirect management: local staff

Required Profile Required knowledge and skills			
TRAINING	Bac + 2 to + 5 – in logistics (purchases, transport etc)	Bioforce	
<ul> <li>PROFESSIONAL EXPERIENCE</li> <li>Humanitarian</li> <li>International</li> <li>Technical</li> </ul>	Min. 1 year <i>A fortiori</i> Min. 2 years	<ul> <li>Experience in security management</li> <li>Experience in a similar field</li> </ul>	
KNOWLEDGE AND SKILLS	<ul> <li>Familiarity with stock procedure, car park management, telecommunications etc</li> <li>Familiarity with the procedures of institutional backers_(OFDA, ECHO, AAP, UN agencies etc)</li> </ul>	<ul> <li>Mastery of techniques such as communication, energy, electricity and computer technology</li> <li>Good writing skills</li> </ul>	
LANGUAGES Spanish English French	Professional fluency in written and spoken Spanish and English	French would be an asset	
SOFTWARE Pack Office Other (to be specified)	X		

## Required Personal Characteristics (fitting into the team, suitability for the job and assignment)

- ▶ Independence, an ability to take the initiative and a sense of responsibility
- Good resistance to stress
- Sense of diplomacy and negotiation
- Good analysis and discernment capacities
- Organization and priority management
- Adaptability to changing priorities
- > Pragmatism, objectivity and an ability to take a step back and analyze
- Ability to make suggestions
- Sense of involvement
- Trustworthiness and rigor
- Capacity to delegate and to supervise the work of a multidisciplinary team

#### Other

# Conditions

#### Status

▶ EMPLOYED with a Fixed-Term Contract

#### Salary package

MONTHLY GROSS INCOME: from 2 000 up to 2 530 Euros depending on the experience in International Solidarity + 50 Euros per semester seniority with PUI

#### Expenses covered

- COST COVERED: Round-trip transportation to and from home / mission, visas, vaccines...
- ▶ INSURANCE including medical coverage and complementary healthcare, 24/24 assistance and repatriation
- Housing in hotels for now but in collective accommodation on the long run
- DAILY LIVING EXPENSES (« Per diem »)
- BREAK POLICY: 5 working days at 3 and 9 months
- PAID LEAVES POLICY: 5 weeks of paid leaves per year + return ticket every 6 months