About ACTED
Since 1993, as an international non-governmental organization, ACTED has been committed to immediate humanitarian relief to support those in urgent need and protect people’s dignity, while co-creating longer term opportunities for sustainable growth and fulfilling people’s potential. ACTED endeavors to respond to humanitarian crises and build resilience; promote inclusive and sustainable growth; co-construct effective governance and support the building of civil society worldwide by investing in people and their potential.

We go the last mile: ACTED’s mission is to save lives and support people in meeting their needs in hard-to-reach areas. With a team of 5,900 national staff and 400 international staff, ACTED is active in 38 countries and implements more than 500 projects a year reaching over 20 million beneficiaries. More on www.acted.org

Position context and key challenges
ACTED has been present in South Sudan since 2007, and is currently operating in Western Bahr-el-Ghazal, Warrap, Jonglei, Upper Nile, Lakes, and Central Equatoria states. ACTED focuses on emergency and relief works around water, sanitation and hygiene promotion; basic infrastructure; food security and livelihoods; and integrated camp management. All of these interventions continue to provide basic and life-saving assistance to vulnerable populations, specifically IDPs, refugees and host communities.

Since the aftermath of the South Sudanese conflict that erupted in December 2013, ACTED has been contributing to the delivery of humanitarian services to 1.7 million displaced persons, 270,767 refugees, and 5.1 million people in need. ACTED continues to providing camp management services in 2 Protection of Civilian (POC) Sites, 1 informal settlement and 2 refugee camps, while contributing to Camp Coordination as co-lead of the Camp Coordination and Camp Management cluster. Acknowledging the importance of engaging in early recovery to transition towards sustainable solutions, ACTED supports communities in improving their livelihoods through the promotion of income generating activities, community saving groups, and Agro Pastoralist Field schools in Greater Bahr el Ghazal, Greater Upper Nile and Lakes.

ACTED provided emergency relief and continued to acknowledge the potential for stabilization and early recovery. Thus, it provided emergency food, shelter and water, hygiene and sanitation assistance to 159,936 internally displaced people in and outside camps, through its static and mobile Camp Coordination and Camp Management (CCCM) response, while strengthening local structures and improving site management, service provision coordination and advocating for improved coverage of the needs and services.

ACTED also invested in resilience and long-term programmes. Through its Agro-Pastoral Field School (APFS) approach, ACTED improved families’ food security level by providing inputs, strengthening decision-making capacities and mentoring on best practices. Complementary, it invested in climate-smart farming practices, natural resources management and saving loans associations, allowing farmers and entrepreneurs to launch and/or reinforce their businesses and income, better access to markets and enhance capacities to cope with external shocks.

Key roles and responsibilities

1. Positioning
   1.1. Context analysis:
      a) Support thr AC to analyse the area’s socio-economic situation, (donor) trends, needs and gaps;
      b) Regularly conduct stakeholder analysis, in particular who does what and where (3W) in the area.
   1.2. Strategy Implementation: Provide support in the implementaion of ACTED’s country program strategy in the area identifying strategic opportunities for expanding ACTED’s work in the area, and in particular
      a) Support in the identification of new opportunities and new sectors of intervention;
      b) Assist in consolidating and stabilizing programming;
      c) Review the geographic and thematic footprint;
      d) Ensure activities are relevant and meeting area/beneficiary needs;
      e) Identify ACTED added-value;
      f) Ensure humanitarian principals are adhered to;
      g) Contribute to identifying new donors, private sector partners, national and international NGOs, think tanks, academia, etc. to work with in the area based on complementarity and added value;
   1.3. Networking, positioning and general representation:
      a) When requested, participate in donor meetings at area level and communicate relevant information to the Country Director and other relevant staff;
      b) Maintain active and regular working relationships with other NGOs, UN agencies, clusters, working groups, consortia, etc. at area level ensuring maximum visibility of ACTED
c) Maintain active and regular working relationships with local authorities and where necessary non-state actors and obtain required authorizations and buy-in for ACTED’s activities at area level

d) When requested, represent ACTED in key clusters, working groups, NGO coordination bodies, etc. at area level

1.4. **Proposal development**
   a) Support the Project Development Department in proposal conceptualisation (problem statement, logframe) within the framework of the country, regional and global strategy
   b) Contribute to budget design ensure budget needs at area level have been taken into consideration

1.5. **Advocacy**: Contribute to drafting issues papers, advocacy notes, press releases on relevant humanitarian and development issues in the area of operation

2. **Management and Internal Coordination**

2.1. **Staff Management**
   a) Help staff in the area to perform their roles and responsibilities related to area operations and link with the capital Head of Departments
   b) Promote team building, productivity and staff welfare
   c) Mentor and support the team to build capacities, and improve efficiency and performance, and follow career management
   d) Support the AC to manage interpersonal conflicts among staff at area level

2.2. **Internal Coordination**
   a) Facilitate interdepartmental communication and information sharing for a positive working environment
   b) Implement ACTED coordination mechanism at area level (WAM, MAR, FLAT meeting, etc.)

3. **Project Implementation Follow-up**

3.1. **Project Implementation Tracking**
   a) Support Project Managers in project implementation through trouble shooting and eliminating blocking points
   b) Monitor output achievement, cash burn rates and ensure a time completion of projects through review of PMFs, BFUs and project reports
   c) Ensure that relevant project information are up-to-date and available for reporting purposes

3.2. **Project Quality Control**
   a) Ensure the application of a practical field based M&E system/plan for each project
   b) Conduct frequent field visits to project sites to assess activities and ensure efficient use of resources
   c) Help Project Managers to adapt projects according to monitoring and evaluation findings
   d) Ensure beneficiary feedback mechanisms are in place
   e) Support with the documentation of best practices and lessons learnt for projects in the area of operations.

3.3. **Partner Management**
   a) Identify potential local partners in the area based on an assessment of complementarity and added value
   b) Provide support to partners in project implementation and ensure timely and qualitative implementation of projects by partners in line with ACTED and donor requirements

4. **FLATS Management**

4.1. **Finance Management**
   a) Support in the management of project budgets at area level to avoid under/over spending
   b) Help with budget forecasting
   c) Ensure timely and accurate area finance TITANIC reporting

4.2. **Logistics & IT Management**
   a) Support the timely procurement and adherence to rules of origin and nationality at area level
   b) Ensure quality supply management at area level
   c) Ensure proper asset management at area level and enforce asset investment policy
   d) Ensure proper stock management at area level
   e) Ensure proper IT systems, data back-up and protection from malware at area level
   f) Ensure sufficient and reliable means of communication at area level
   g) Ensure timely and accurate area logistics TITANIC reporting

4.3. **Administration and HR Management**
   a) Oversee transparent and timely recruitment of national staff and contribute to international staff recruitment upon capital request
   b) Ensure regular performance appraisal and career management for staff at area level
   c) Ensure timely and accurate area HR TITANIC reporting
   d) Ensure timely exit forms

4.4. **Transparency/Compliance Management**
**4.5. Security Management**

a) Support the AC in the analysis of the security context at area level
b) Upon request, engage with relevant key stakeholders at area level to ensure access and support of interventions
c) Ensure the offices and houses conform to recommended security, health and safety standards
d) Ensure all staff in the area adhere to security procedures

Ensure security incidents at area level are promptly reported to the capital

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**Required qualifications and technical competencies**

University education in a relevant field such as international development, emergency operations, humanitarian programming, technical degree in camp management, or the like;

Extensive project management experience (management, planning, staff development and training skills) in emergency and/or development programmes

Base management skills preferred

At least four years relevant work experience, preferably including camp settings

Proven capabilities in leadership and management required

Ability to work well and punctually under pressure

Excellent skills in written and spoken English

Strong negotiation and interpersonal skills, and flexibility in cultural and organizational terms

Ability to work well and punctually under pressure

Knowledge of local language and/or regional experience an asset

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**Conditions**

Salary defined by the ACTED salary grid; educational level, expertise, hardship, security, and performance are considered for pay bonus

Additional monthly living allowance

Free food and lodging provided at the organization’s guesthouse

Transportation costs covered, including additional return ticket + luggage allowance

Provision of medical, life, and repatriation insurance + retirement package

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**How to Apply**

Please send your application (cover letter + resume) to jobs@acted.org under Ref: DAC/SSUD