General information on the mission

Context

Première Urgence Internationale (PUI) is a non-governmental, non-profit, non-political and non-religious international aid organization. Our teams are committed to supporting civilians’ victims of marginalization and exclusion, or hit by natural disasters, wars and economic collapses, by answering their fundamental needs. Our aim is to provide emergency relief to uprooted people in order to help them recover their dignity and regain self-sufficiency. The association leads on average 200 projects per year in the following sectors of intervention: food security, health, nutrition, construction and rehabilitation of infrastructures, water, sanitation, hygiene and economic recovery. PUI is providing assistance to around 6 million people in 22 countries – in Africa, Asia, Middle East, and Europe.

Following the intensification of the Chad Lake conflict in Nigeria (North East of the Country) and in order to respond to the health, food security, nutrition and livelihood needs, PUI opened its Nigerian mission in 2016.

General Context:

With the largest population in Africa (between 178 and 200 million inhabitants), Nigeria is ranked as one of the strongest economy of the continent relying on oil and petroleum products as well as mineral resources (gold, iron, diamonds, copper etc…). Despite a strong economy, Nigeria suffers from important development disparities between North and South provinces of the country, social and economic inequalities, and from a high rate of corruption at every level of the economic and administrative systems. Moreover, Nigeria is a very diverse country, hosting multiple ethnic groups and religion.

The on-going conflict in the North-East States of the country (states of Borno, Adamawa and Yobe) and widespread violence triggered a large scale humanitarian crisis. This context is exacerbated by the extreme violence from armed-opposition groups ISWAP (Islamic State's West Africa Province) and JAS (Jama'atu Ahlis Sunna Lidda'Awati Wal-Jihad) targeting civilian populations in NE Nigeria. In December 2019, there were 2 019 000 internally displaced persons (IDPs) in the country according to the UNHCR and 7.9 million people were considered to be in a humanitarian emergency situation. Three years of conflict have seriously deteriorated living conditions in Borno, Adamawa and Yobe States and have depressed agricultural production, exacerbating populations’ critical needs for life-saving assistance.

The conflict in the North-East

In 2001, the group called Boko Haram initiated social action and education activities in response to a corrupt state that leaves out a large part of the population. Over the years, the group began to carry out violent actions and to start a real armed rebellion against the government of Nigeria. In 2015, the Nigerian army received military support from neighboring countries (Cameroon, Niger, Benin and Chad) and a Western military coalition (United States, France, United Kingdom) to support their actions against armed-opposition groups in NE Nigeria. In August 2016, a schism was observed between JAS (Jama'atu Ahlis Sunna Lidda'Awati Wal-Jihad - the historical branch) led by the historical member of the group: Abubakar Shekau and ISWAP, the current Caliphate province in West Africa led by Al Bama, appointed by Al Baghdadi of Raqqa. Since then, the State of Borno has been under the influence of these two armed groups and civilian populations subject to extreme violence and the devastating consequences of the conflict.

Since 2015, the Government of Nigeria (GoN) and his allies in the Multinational Joint Task Force (MJTF) have retaken control of some of the AOGs’ controlled area, starting with Maiduguri MMC and others towns, but the conflict continues, reducing humanitarian actors’ access to civilians. This large-scale violence in north-eastern Nigeria and on its borders is causing massive internal displacement, particularly in Borno State, and has resulted in one of the world’s largest protection crises, in which civilians face serious risks to their lives, safety, well-being and human rights.

Humanitarian consequences:

The armed conflict affected more than 14 million people, with 2 million forcibly displaced in the Lake Chad Basin region, and new displacement continues. The new conflict and military developments, several Local Governmental Areas (LGAs) of Borno State were deemed accessible to humanitarian aid by the Nigerian government. But outside of the capital cities, in the countryside, the security is not granted to the populations and to the humanitarian workers. Assessments conducted in newly accessible areas in Borno State revealed severe humanitarian and protection conditions. Still, many people remain inaccessible to humanitarian actors due to insecurity, particularly in Nigeria’s Borno State and border areas of Cameroon and Niger.
In 2019, AOG's areas of influence increased, while military reach decreased in the Northeast, according to INSO. Many LGAs are empty because people have fled to towns where there is a military presence.

OCHA has estimated that 800,000 people are still in inaccessible areas; these are arguably the most vulnerable populations. About 55% of the displaced are children, and the number of women and child-headed households is increasing as male heads of household have either disappeared, been killed or are afraid to return to their families. Sexual and gender-based violence (SGBV) is prevalent, and many people have suffered the trauma of violent experiences. Given the active hostilities between various groups, reduced access to basic services, disruption of livelihoods and increased attacks by armed groups against civilians, internal displacement is not expected to slow down. Finally, given the recent deterioration in the overall security and humanitarian situation, further influxes into the security zones are still expected in the coming year. Millions of people in north-eastern Nigeria depend on humanitarian assistance for survival. Despite significant improvements in 2017 and 2018, the food security and nutrition situation remains fragile in the north-east, with almost 3 million people in the BAY states in need of food aid in September 2019. More than 5 million people are in need of health assistance, as two thirds of the health facilities in the BAY states have been damaged by the conflict. Basic survival needs are compounded by barriers to access and security.

Humanitarian access is often impeded or restricted due to ongoing hostilities, threats of attack, improvised explosive devices and unexploded ordnance, and impassable roads and bridges. The humanitarian community also faces movement restrictions imposed by parties to the conflict. Many areas in Borno State are considered high-risk areas for humanitarian actors, limiting access to vulnerable communities.

In determining the scale of the response for 2019 (over US$1 billion in consolidated appeals), humanitarian partners agreed to focus on those states assessed as most affected by violent conflict, destruction of infrastructure, massive displacement, ongoing insecurity and related factors. The most critical areas in need of humanitarian assistance are in Borno, Adamawa and Yobe States, where millions of people are in urgent need of life-saving assistance.

This conflict and the lack of basic services that preceded it have created acute humanitarian and protection needs for those affected by the crisis, including refugees, internally displaced persons (IDPs) and local communities. Recent studies reveal severe acute malnutrition rates and very high food insecurity for people in the north-eastern part of the country in Borno State. Some landlocked geographical areas may even face starvation.

**PUI's strategy/position in the country**

For the year 2020 our operational strategy is based on the following objectives:

- Increase basic humanitarian assistance coverage to those in need within Borno State
- Contribute to developing a deeper understanding of the humanitarian needs within communities
- Food and nutrition insecurity is reduced for crisis-affected populations
- Self-reliance is strengthened within accessible and safe regions
- The overall protection environment of targeted communities is enhanced
- Vulnerable and conflict-affected individuals with specific protection needs and risks can access specialized protection services
- Contribute to the reduction of morbidity and mortality especially for women, children

The main programmatic objectives of the mission for 2019-2021 can be synthetized as follows:

- Continue and further develop the response to urgent needs of IDPs and Host Communities living in Maiduguri City through Food Security, Protection, Health, MHPSS and Nutrition activities.
- Further develop the integrated multi-sector response in Maiduguri City with the widening of the sectoral scope of PUI intervention by adding WASH… to the response portfolio (either directly or through coordinated approach with external actors)
- Continue and further develop the logistics support to the humanitarian community with the Air Cargo program
- Continue to further develop the activities at Monguno Field Base with the provision of health, Protection and nutrition services for IDPs and host communities

**History of the mission and current programs**

PUI has been present in the region for more than a decade, implementing projects in Chad since 2004 and in Cameroun since 2008. In Cameroun, PUI is implementing a project in response to Boko Haram-related displacement in the Extreme North, and in Adamawa. In early 2016, PUI has conducted an assessment in Maiduguri which confirmed the emergency of the humanitarian situation and the need for a rapid intervention in order to address primary needs of people affected by the conflict in this area, especially those who had not received any assistance.

The PUI Nigerian Mission has been officially opened in April 2016, with a focus on meeting urgent needs, including improving access to food commodities for Internally Displaced People (IDP) and host communities (HC), later adding Primary Health Care and Nutrition activities. This initial intervention was focused on populations living in Maiduguri. The progressive sectorial widening allowed to start implementing an integrated approach from 2017 in Bolori II Ward in food security, livelihoods, nutrition and health, with the support of
ECHO, FFP, OFDA and CIAA/CDC, in line with PUI’s global strategy.

PUI started its activities in Monguno in 2018 focusing on Health, Nutrition, Protection and MHPSS activities. In 2019, PUI further developed its comprehensive response in Maiduguri and Monguno, with the main objectives of reducing morbidity and mortality of the most vulnerable population and promoting protection amongst the whole affected community.

### Configuration of the Mission

#### BUDGET ESTIMATE 2017
16.3 MILLION EUROS

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<th>BASES</th>
<th>ABLUJA (ADMINISTRATIVE OFFICE)</th>
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<td>MAIDUGURI (COORDINATION OFFICE).</td>
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<td>MAIDUGURI AND MONGUNO (FIELD OPERATION OFFICE)</td>
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| NUMBER OF EXPATRIATES | 24 |
| NUMBER OF NATIONAL STAFF | 390 |
| NUMBER OF CURRENT GRANTS | 3 |
| MAIN PARTNERS         | OFDA, WFP, FFP, UNICEF (in kind) |

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<th>ACTIVITY SECTORS</th>
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<tr>
<td>Food Security (Cash transfer)</td>
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<td>Early Recovery and Livelihood (inception phase)</td>
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<td>Health (Primary Health Care)</td>
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<td>MHPSS</td>
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<td>Nutrition</td>
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<td>Protection - Community Outreach</td>
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<td>Logistics</td>
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### Job Description

#### Overall objective

The logistics coordinator is responsible for the smooth functioning of logistics at mission level. He/She makes sure the resources which are necessary for carrying out the programmes are available and actively participates in the mission’s safety & security management.

#### Tasks and responsibilities

- **Strategy**: Working alongside the Head of Mission and cooperating closely with the field coordinator, he/she contributes to the development of the logistics department for the mission.
- **Safety & Security**: He/She assists the Head of Mission with safety & security management. He/She is directly responsible of the daily, concrete aspects of the mission’s safety management.
- **Supplies**: He/She coordinates supplies and deliveries for projects and for the bases. He/She guarantees that PUI’s procedures and logistical tools are in place and are respected.
- **Fixed equipment**: He/She is responsible of the management of computer equipment, tele/radiocommunication equipment and for the mission’s energy supply.
- **Fleet Management**: He/She is responsible of the management of the fleet (availability, safety, maintenance etc), for the smooth functioning of the mission and the realization of activities in accordance with the available budget.
- **Functioning of the bases**: He/She supports the teams in case of redeployment/ opening/ installation/rehabilitation/ closing of bases.
- **Representation**: He/She represents the organization amongst partners, authorities and different local actors involved in the logistics and the safety of the mission.
- **Coordination**: He/She consolidates and communicates logistics information at the heart of the mission to headquarters and coordinates internal and external logistics reports.

#### Specific objectives and linked activities

1. **ENSURING THE SECURITY OF GOODS AND PEOPLE**
   - He/She helps the Head of Mission to define the mission’s safety management tools, in collaboration with the base managers concerned.
   - He/She ensures that general rules and safety plans for the mission and for the bases are put in place and respected and makes sure everyone (expatriate and local) is familiar with and understands the general rules and safety plans. He/She also monitors these rules and plans and ensures they are update.
   - He/She ensures that the material and personnel resources on-site are sufficiently adapted to the level of safety which is judged to be optimal in the bases and among the teams in the field.
   - He/She participates in collecting safety information in the PUI’s operation areas and communicates these in accordance with the channels defined (ML, BM, +/- others).
   - He/She participates in analyzing the mission’s safety circumstances and conditions, alerts and issues recommendations to the
Head of Mission concerning potential changes relating to risks as well as measures to be put in place.

- He/She communicates, on a regular basis, with the guards and the drivers concerning accidents, risks and behavior to be embraced (regular meetings and training if necessary).
- He/She evaluates the security conditions in the PUI's operation areas and outside, according to planned operational development leads.

2. **THE SUPPLY CHAIN MANAGEMENT**

   a. **Purchases**
      - In coordination with the Supply Manager, he/she guarantees that purchase procedures are respected in the field, the capital and the headquarters, from the direct purchase to the international call for offers and supervises the purchasing process for the whole of the mission. He/She works in close collaboration with the person requesting the purchase, with strong technical specificity, and carries out the appropriate conformity tests.
      - He/She ensures that contracts signed are adequate in terms of effectiveness and protection of the PUI procedures.
      - He/She supervises the centralization and optimizes the grouping of purchases.
      - He/She supervises the identification and referencing of suppliers and has detailed invoices for recurrent purchases at his/her disposal. He/She consolidates/updates the mission's price catalogue for the mission's operation areas.
      - He/She ensures that purchase files are correctly archived in collaboration with a the supply Manager

   b. **Shipment**
      - He/She chooses the mode of transport and the packaging of the merchandise.
      - He/She plans and supervises the shipment and delivery of materials up to their final destination.
      - In collaboration with the Supply Manager, he/she coordinates with the logistics department at headquarters for the shipment of merchandise coming from abroad and supervises the potential process involved with clearing.

   c. **Stocking**
      - He/She guarantees the management and monitoring of the mission's stock, according to the PUI's procedures and tools.
      - He/She ensures that these are known to and understood by everyone and are applied on all the mission's bases.
      - He/She ensures that stocking sites are appropriate to the mission's needs and that merchandise is stocked appropriately in terms of location, layout and salubriousness.
      - He/She organizes fluxes in merchandise, makes sure that the goods received are of a certain quality and carries out physical checks of stocked merchandise. He/She is attentive to the use-by-date of products, if needed
      - He/She ensures that these are known to and understood by everyone and are applied on all the mission's bases.

3. **MANAGING THE MISSION’S ASSETS : COMPUTER AND TELECOMMUNICATION EQUIPMENT AND ENERGY**

   - He/She defines the mission's technical needs on each base and makes sure that their funding is possible, especially when new projects are being planned.
   - He/she issues technical recommendations on the choice of computer equipment, tele/ communication equipment and energy supply. He/She authorizes the choice of the suppliers for the purchase of new equipment.
   - He/She authorizes the use of equipment, creates utilization procedures and trains personnel on how to use them.
   - He/She ensures that these are known to and understood by everyone and are applied on all the mission's bases.
   - He/She ensures that stocking sites are appropriate to the mission's needs and that merchandise is stocked appropriately in terms of location, layout and salubriousness.
   - He/She organizes fluxes in merchandise, makes sure that the goods received are of a certain quality and carries out physical checks of stocked merchandise. He/She is attentive to the use-by-date of products, if needed
   - He/She supervises the installation of equipment and ensures they run smoothly and are maintained and ensures any necessary repairs are duly carried out.
   - He/She controls the consumption of equipment, and, if required, carries out necessary adjustments in accordance with utilization procedures.

4. **MISSION’S FLEET MANAGEMENT**

   - He/She defines transport means adapted to the needs of projects associated with the mission and makes sure that the funding of this transport is possible, especially when new projects are being planned.
   - He/She ensures that vehicles are monitored (state, location, proprietor/backer etc) and that monitoring tools are regularly updated.
   - He/She ensures the vehicles are working properly, that they are properly maintained and any necessary repairs are duly carried out.
   - He/She controls the use of vehicles and, if necessary, makes any necessary changes to utilization procedures. He/She ensures plans and monitoring tools for the management of vehicles are put in place and respected and that they are maintained through the use of log books.
   - He/She makes sure, above all, that questions of safety relating to the utilization of vehicles (authorized people, exceptional circumstances, safety equipment etc) are appropriately addressed.

5. **SUPPORTING THE BASES (Installation/Redeployment/Normal functioning/Closing)**

   - He/She actively contributes to the opening and the closing of base(s) and potential redeployment.
   - He/She supports the Head of Base in the organization of logistics factors (installing equipment, building research etc).
   - He/She plans and supports the necessary rehabilitation and installation on the different bases (offices, Guesthouse and Warehouse)

6. **ENSURING THE CIRCULATION OF INFORMATION, CO-ORDINATION AND REPRESENTATION ON LOGISTICS ISSUES**

   - He/She ensures that logistics information is effectively circulated between teams on the field, the capital and headquarters.
   - He/She writes or participates in writing internal reports for everything concerning the logistics of the mission.
   - He/She ensures logistics coordination at mission level by regularly visiting bases, checks, monitoring, training etc.
   - He/She participates to the financial and administrative management of his/her area of work. He/She makes sure that the
budgetary allowance is respected in the logistics department and establishes monthly cash-flow needs.

- He/She participates to the writing of reports for the donors (lists of equipment, checking functioning costs etc) and ensures the keeping of and the archiving of purchase files (help, equipment, location, omissions etc). He/She participates finally in the preparation of logistics in view of an audit which is either forthcoming or already underway.

- Externally, he/she represents the PUI among authorities for any questions concerning logistics order (registering equipment, customs etc).

- Externally, he/she also develops and maintains relationships with partners, especially concerning NGOs for any question relating to logistics and security.

7. SUPERVISING AND MANAGING LOGISTICS TEAMS

- He/She supervises the whole of the logistics team, directly or otherwise. He/She writes and authorizes job descriptions and carries out or delegates job interviews. He/She contributes to work meetings, mediates potential conflicts, defines priorities and plans activities.

- He/She participates to the recruitment of the logistics team as well as in any decision to terminate an employment contract.

- He/She ensures and/or supervises continued training of local and international members of the logistics team who are in the capital or on the bases on the procedures and tools of PUI.

- He/She supports the Head of Base(s) in the realization of their logistics activities, in a functional and not hierarchical relationship.

- He/She creates an action plan for the logistics department in accordance with the objectives defined in the annual programming of the mission.

Focus on top priority activities related to the context of the mission

- Ensuring PUI Logistics tools and processes are implemented and followed at mission level are effectively running in line. At all levels in a timely manner, through training, coaching and supervision. Ensure effective procurement process, especially for international procurement.

- Defining a global logistics strategy for the mission for 2021 including procurement, assets, premises, energy, fleet and communication/IT management.

- Supporting the solidification of the Supply Unit in line with the mission global strategy and ensure a capacity building plan to develop more autonomy for field bases supply chain teams.

- Participate in assessments related to logistics, including assessment of new areas for intervention.

- Participate in the overall security assessment, and improvement of the security measures of the mission in collaboration with the HOM, the deputy HOM support, and the field coordinators.

Team management

Number of people to manage and their position (expatriate/local staff)

- Direct management :
  - National staff: 1 deputy logistics coordinator
  - Expatriate: 1 Supply Chain Manager

- Indirect management :
  - National staff: 1 Log Officer / 1 IT Officer/ 4 logistics assistants 16 guards and 7 drivers (not PUI employees)

- Functional management
  - National staff: 1 Base Logistics Manager
  - Expatriates: 1 Base Logistics Manager
## Required Profile

### Required knowledge and skills

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<th>TRAINING</th>
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<tr>
<td>Master degree in logistics, Procurement,</td>
<td>Previous experience in humanitarian work or a related field from an</td>
<td>Bioforce Bac + 2 to + 5 – in logistics (purchases, transport etc)</td>
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<td>transportation.</td>
<td>accredited academic institution with 3 or 4 years of relevant professional</td>
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<td>experience</td>
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<td>Communication – listens and communicates clearly, adapting delivery</td>
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<td>Performance Management – identify ways and implement actions to improve</td>
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<td>performance of self and others; - Strong interpersonal, management and</td>
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<td>leadership skills</td>
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<td>Planning and Organizing - plans work, anticipates risks, and sets goals</td>
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<td>within area of responsibility;</td>
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<td>Strong negotiation, interpersonal and organization skill</td>
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<td>PROFESSIONAL EXPERIENCE</td>
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<td>KNOWLEDGE AND SKILLS</td>
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<td>Familiarity with stock procedure,</td>
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<td>Fleet management, telecommunications,</td>
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<td>budget management, reporting writing etc</td>
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<td>Familiarity with the procedures of</td>
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<td>institutional backers (OFDA, ECHO, AAP,</td>
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<td>UNICEF, CDCS, WFP, etc)</td>
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<td>Significant experience in security</td>
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<td>management</td>
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<td>Strong leadership and coaching skills</td>
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<td>LANGUAGES</td>
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<td>SOFTWARE</td>
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<td>Excellent computer Skills</td>
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<td>Other (to be specified)</td>
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### Required Personal Characteristics (fitting into the team, suitability for the job and assignment)

- Independence, an ability to take the initiative and a sense of responsibility
- Good resistance to stress
- Sense of diplomacy and negotiation
- Good analysis and discernment capacities
- Organization and priority management
- Adaptability to changing priorities
- Pragmatism, objectivity and an ability to take a step back and analyze
- Ability to make suggestions
- Sense of involvement
- Trustworthiness and rigor
- Capacity to delegate and to supervise the work of a multidisciplinary team
- Ability to remain calm and level-headed
- General ability to resist stress and particularly in unstable circumstances
### Other

- Mobility: Extensive travel may be required

### Conditions

#### Status

- **EMPLOYED** with a Fixed-Term Contract.

#### Salary package

- **MONTHLY GROSS INCOME**: from 2 200 up to 2 530 Euros depending on the experience in International Solidarity + 50 Euros per semester seniority with PUI

#### Expenses covered

- **COST COVERED**: Round-trip transportation to and from home / mission, visas, vaccines…
- **INSURANCE** including medical coverage and complementary healthcare, 24/24 assistance and repatriation
- **HOUSING** in collective accommodation
- **DAILY LIVING EXPENSES** (« Per diem »)
- **BREAK POLICY**: 5 working days at 3 and 9 months + break allowance
- **PAID LEAVES POLICY**: 5 weeks of paid leaves per year + return ticket every 6 months